Managed IT Services

We manage your network, while you grow your business

www.dynetics.com/it
Managed IT Services

Dynetics works with your current IT staff or designated person to address current challenges and prepare for future challenges. Dynetics approaches IT managed services with a standard framework that is tailored to meet your unique IT needs. These services range from surge support for your IT staff to providing complete IT support and monitoring. We have extensive experience in the following areas:

- Desktop deployment and support
- Application installation and support
- Server deployment and support
- Server operating system upgrades
- Microsoft active Directory deployment, upgrades, and management
- Microsoft Exchange deployment, upgrades, and management
- Microsoft SQL Server deployment, upgrades, management
- Virtualization deployment, upgrades, and management
- Enterprise Storage (SAN) deployment, upgrades, and management
- Route/Switch deployment, upgrades, and management
- Firewall deployment, upgrades, and management
- Voice over IP deployment, upgrades, and management
- Continuity of Operations Plan development and implementation

For more than 16 years, Dynetics has provided outsourced IT managed services to customers in a range of public and private sectors.

While IT needs may vary, Dynetics’ proven approach consistently provides customers with:

- Prioritized access to trained, certified technical staff that complements customer expertise
- Flexible support model that adjusts to required level of daily IT support
- Proactive support that minimizes downtime of critical processes and services, while maximizing network efficiency
- Ongoing CIO-level assistance with IT planning and technology roadmapping to support current and future business needs

Mission-critical, high-availability IP networks are the backbone of today’s businesses. But how can you best manage your network to keep up with a changing business climate, evolving technologies, and growing security threats – and do it all within budget?

With Dynetics IT Managed Services, our experts will work with you to tailor and manage an IT support program specifically for your enterprise. We’ll make it easy and cost-effective to leverage our extensive experience in designing, administering, and securing networks.

Because we understand your business objectives, Dynetics will help ensure that your technology investments satisfy current needs securely and efficiently, while supporting regulatory security requirements.

More than commodity IT services, Dynetics provides consulting engineering services for the IT life cycle, enabling you to plan, design, implement, support, and secure “best-in-practice” networks and systems.
ENTERPRISE INFORMATION SOLUTIONS

COLLABORATION SOLUTIONS

Collaboration is a working practice whereby individuals work together toward a common purpose to achieve business benefit. In today’s working environments, teams are global and workplaces are virtual. It is critical that individuals in an organization be able to share knowledge with each other.

Dynetics can provide many pathways to improve collaboration and communication within your business.

SHAREPOINT ENABLED SOLUTIONS

Solve common workplace challenges with an enterprise SharePoint solution. SharePoint offers across-the-board features to help your company and your people share and store ideas and information—everything from streamlining common tasks to powering business intelligence to making it easy to keep track of what colleagues are doing.

- Collaboration: Allow teams to work together effectively, collaborate on and publish documents, maintain task lists, implement workflows, and share information through the use of wikis and blogs.
- Enterprise Content Management: Create and manage documents, records, and web content while controlling access and dissemination.
- Portals: Create portals for divisions, teams and even individuals to share information with others and personalize the user experience and content of an enterprise Web site based on user profiles.
- Enterprise Search: Quickly and easily find people, expertise, and content in business applications.
- Business Process and Forms: Create workflows and electronic forms to automate and streamline your business processes.
- Business Intelligence: Allow information workers to easily access critical business information, analyze and view data, and publish reports to make more informed decisions.

WEB & APPLICATION SOLUTIONS

Dynetics specializes in developing extensible software for a multitude of industries. We provide the technological expertise and an established development methodology to deliver custom web application projects that help our clients gain market share, increase efficiency, enhance productivity, reduce operating costs, and boost customer satisfaction.

Our web application development team helps implement software that can be accessed with a platform-independent web-browser as your single interface. Dynetics caters to companies who are focused on business to business or business to consumer through solutions that encompass Internet and Intranet across technologies and industries.

- Increased Employee Productivity: Our developers understand your company’s unique requirements and design and build simple and convenient applications that will help you manage content, documentation, processes, workflows, and more.
- User-friendly Content Management: We create a comprehensive content management application, which gives your company the freedom of presenting and maintaining a professional presence on the Internet, whether it be through desktop monitors, digital signage, or mobile devices. Our developers are well versed in SharePoint, WordPress, and Joomla application development services. Be it a corporate or commercial site, our developers will assist you through the entire content management process.
- Interactive Interface Applications: Our developers exploit the full potential “mobile-first” design and social networking features for every web application we work on. Our programming experts help increase visitors to the web application, and our development team works with customers to develop rich Internet applications.

Dynetics provides a range of development services for the Internet, such as:

- SQL Server Reporting Services (SSRS)
- SQL Server Integration Services (SSIS)
- Content Management Systems
- Intranet / Extranet Design
- Social Networking
- Project Management
- Online Discussion Forums
- Web Conference Applications
Plan

Identifying network and system components and assessing their ability to support your current and future business are critical to success. For established businesses, Dynetics analyzes current computer and network hardware and software inventories, then interviews key personnel to understand IT needs. The result is an IT roadmap that includes an installed inventory base and recommendations for IT infrastructure and applications upgrades and networking and security hardware and software.

Design

The overall design of a network can make or break its success. We have extensive experience helping customers make intelligent technology purchase and deployment decisions. With a thorough understanding of your business objectives, we ensure that investments satisfy immediate needs as well as long-term, strategic objectives.

Implement

Proper deployment and management of networked applications are critical. We leverage our experience in designing, administering, and securing systems to facilitate efficient and stable network, data, and communications infrastructures.

Secure

Dynetics offers a full range of professional services, software, and hardware to assist in implementing robust security solutions. Implementing a security control is the first step, but testing your security controls is essential. Dynetics offers vulnerability assessments, penetration testing, and technical configuration analysis to addresses three basic environmental components – network security, business risk/compliance, and IT operations.

Support

We will manage software and hardware updates; install necessary software and configuration file upgrades; resolve break/fix requests and provide infrastructure implementation services as needed to maintain a stable IT environment. We also monitor network devices, LAN/WAN connections, and mission-critical servers to ensure availability of network resources.

For more information on dynetics IT managed services and other IT solutions, contact us today.

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